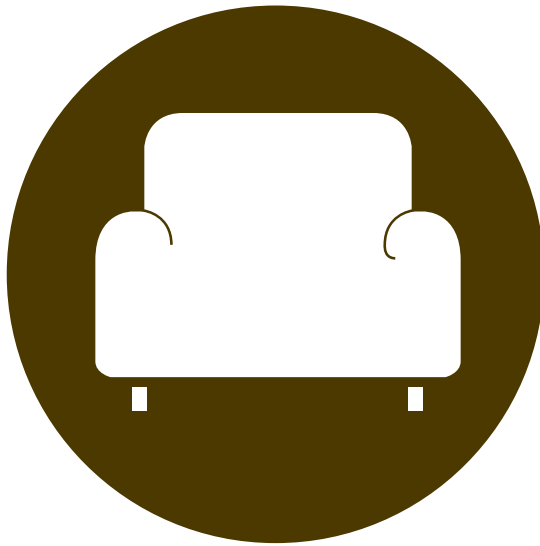




FURNITURE • MODULAR KITCHEN • FURNISHING • HOMEWARE

USER MANUAL & CARE INSTRUCTIONS

SOFA & RECLINERS



DO'S



Sofas in any finish to be placed in a clean and dry place



Clean your sofa with a soft, clean and dry cloth



In case of tough stains such as coffee, pickle, vinegar, nail polish, ink marks etc., it is recommended to seek the services of an expert sofa cleaning agent in your city



Always lift and move your sofa (in assembled form) with the help of at least two people holding the sofa on either sides



Always ensure the sofa is placed on an even floor



Use vacuum cleaner with bristle tips to avoid scratches during cleaning routine on a regular basis



Fluff your sofa frequently with your hands to help the foam and polyfill inside to regain its composure



Always seek professional carpenter's assistance during dismantling and reassembling the sofa



Keep your living room ventilated during all seasons to avoid moisture in the air, which tend to get absorbed by the upholstered and wooden material of sofas in a closed room



To sustain the sheen and quality of your leather sofa and to avoid drying and cracking, we recommend a good quality leather conditioner to be applied to your sofa, once in 3 months



Use leather cleaner to remove any stains or spills. Avoid use of any chemical or detergent products as they may cause severe damage and costly repairs. Before using any certified cleaner, test clean a hidden area of sofa

DON'TS



Do not drag the sofas on both hard or soft flooring



Do not spray or pour harsh cleaning material directly on the sofa



Do not touch or hold your sofa with wet or sweaty palms



Do not encourage kids to jump on the sofa as it may suppress the foam and soil the fabric



Remember your sofa upholstery is made of either fabric, leather or faux leather. Do not place any sharp objects on the sofa as it may scratch, chip or dent the surface



Do not expose your sofa to direct sunlight or direct rain as it may decolour and dampen the furniture



Do not place magazines, newspapers on the sofa as the upholstery may absorb the dye on the paper permanently due to direct contact



Avoid sitting on the armrest and on the back frame of the sofa, as it may affect alignment and suppress the foam permanently



Do not light candles and diya etc., near the sofa



Do not leave any hot objects on leather sofas including laptops as the texture could be damaged due to warm air through laptop vents

DINING TABLE, CHAIR & BENCH



DO'S



Dining table and chairs in any finish must be placed in a clean and dry place



Clean your dining table with a soft, clean and dry cloth or sponge



In case of tough stains, please spray water and wipe clean immediately



Always lift and move your furniture (in assembled form) with the help of at least two people holding the dining table on either sides



Always ensure the dining table and chairs are placed on an even floor



Always use water or recommended glass-cleaning solutions for cleaning glass tops. Ensure all water marks are wipe cleaned with a soft dry cloth immediately after wet cleaning the glass surface



Use place mats as a regular practice while dining and also ensure a coaster is used for placing glasses, mugs, water jugs etc., with hot and cold drink



Always place hot utensils on the metal pan support or trivet



Always seek professional carpenter's assistance during dismantling and reassembling the furniture



Use table cover during non-usage period

DON'TS



Do not drag the dining table on both hard or soft flooring



Do not spray or pour harsh cleaning material directly on the furniture surface



Do not touch or hold your furniture with wet or sweaty palms



Never apply water or any cleaning agent on construction and functional hardwares



Don't employ local carpenters to repair or align extendable tabletop mechanism, as it may cause permanent damage to its functionality



Grease in the hardware is meant for its smooth functioning. Do not apply water and try to rub-clean the grease



Do not spill hot liquid on solid wood surface as it may cause decolouration of melamine, PU paint and wood stains



Do not drop or drag the hard articles such as plates, bowls, trays etc., on the dining top as it may cause dents or scratches



Do not place hot utensils or objects directly on the furniture surface



Remember your furniture is scratch resistant but not scratch-proof. Do not place any sharp objects on the furniture as it may scratch, chip or dent the surface



Do not expose your furniture to direct sunlight or direct rain as it may decolour and dampen the furniture



Do not climb on the dining table. Dining tables are not meant to withstand weight beyond 50-60 kgs



Do not climb on the dining chair. Dining chairs are not meant to withstand weight beyond 40-50 kgs

KING/QUEEN BED



DO'S



Bed must be placed always in a clean and dry place



Clean your bed with a soft, clean and dry cloth or sponge



In case of tough stains, please spray water and wipe clean immediately



Always lift and move your bed with the help of at least two people holding the furniture on either sides



Always ensure the bed is placed on an even floor



Beds with wooden slats are meant to enhance the bounce of the spring mattress, hence, use of spring mattress is recommended



In case of MDF / Plywood base, both cotton and coir foam mattress can be used



Always seek professional carpenter's assistance during dismantling and reassembling the furniture



Use vacuum cleaner with bristle tips to avoid scratches during cleaning



In the unlikely event of hydraulic mechanism failure, always remember to use the safety latch which will allow you to use the lift-up bed storage without any fear of falling

DON'TS



Do not drag the bed on hard or soft flooring



Do not spray or pour harsh cleaning material directly on the melamine or painted surfaces



Do not touch or hold your furniture with wet or sweaty palms



Never apply water or any cleaning agent on hydraulic lift mechanism



Do not spill hot liquid on your furniture surface as it may cause decolouration of melamine or paint finish and result in permanent staining



It's recommended not to use cotton/coir mattress on top of the wooden slats as it may break or crack



Remember, your bed is scratch-resistant but not scratch-proof. Do not place any sharp objects on the furniture as it may scratch, chip or dent the surface

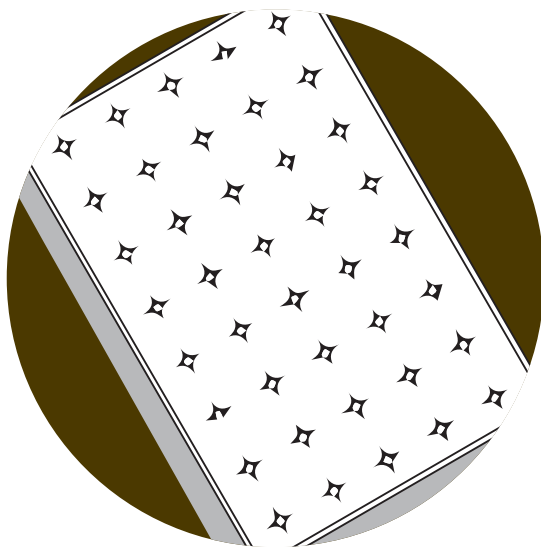


Do not expose your bed to direct sunlight or rain as it may decolour and dampen the furniture



Do not encourage kids to jump on the bed

MATTRESS



DO'S



Always vacuum-clean your mattress



It's recommended to use mattress protector to avoid contact with liquid or solid spills



Keep your bedroom ventilated during day time to avoid moisture in the air, which tend to get absorbed by the mattress in a closed room

DON'TS



Do not spray or pour harsh cleaning material directly on the mattress



Do not sun-dry your mattress



Do not encourage kids to jump on the mattress, as it may damage the spring coil underneath and suppress the foam and soil the fabric



Avoid sitting at the corner of the mattress for a long time as it may damage the corner spring and cause foam suppression



Remember your mattress is made of foam and fabric upholstery. Do not place any sharp objects on the mattress, as it may pierce and tear the fabric and sometimes the foam beneath



Home Centre mattresses are of NO TURN type. You can continue to use them in its correct orientation.



Do not place any hot object such as iron box, hotwater pad etc., on the mattress as it may spoil the mattress fabric



Your mattress is breathable and doesnot attract bedbugs, hence do not spray any insecticides on the mattress

WARDROBE, CHEST OF DRAWER NIGHT STAND, DRESSER MIRROR



DO'S



Above articles in any finish must be placed in a clean and dry place



Above articles must be cleaned with a soft, clean and dry cloth or sponge



In case of tough stains, please spray water and wipe clean immediately



Always lift and move your wardrobe (in assembled form) with the help of at least three people holding the wardrobe on either sides



Always ensure the furniture is placed on an even floor



Always clean the dresser mirror in the wardrobe by spraying water or recommended glass-cleaning solutions. Ensure all water marks are wipe cleaned with a soft dry cloth immediately after wet cleaning the mirror surface



Keep the hinged doors closed, when not in use and latch the tower bolts. This will ensure the door stays aligned and avoids door opening on its own, when the wardrobe is kept on uneven surface



Remember to use the 2-door sliding wardrobes as per retailers recommendations. Both LH & RH doors are opened and closed on one side respectively. Do not try to exchange the door position, since the sliding hardware is not meant to function in a wrong way



Always seek professional carpenter's assistance during dismantling and reassembling the furniture



Whenever you are unable to access the built-in attic of your wardrobe, always use a step stool, instead of climbing the shelves for accessing the higher levels

DON'TS



Do not drag the furniture articles on both hard or soft flooring



Do not spray or pour harsh cleaning material directly on the furniture surface



Do not touch or hold your furniture with wet or sweaty palms



Never apply water or any cleaning agent on construction and functional hardwares



Don't employ local carpenters to repair or align functional hardware as it may cause permanent damage to its functionality



Grease in the hardware is meant for its smooth functioning. Do not apply water and try to rub-clean the grease



Shelves in wardrobes come with a weight-carrying capacity of 5-7 kgs per shelf and all drawers (in wardrobe, dresser unit, chest of drawers) weight-carrying capacity is 7-8 kgs. Do not exceed this rated capacity



Look for the warning tag in the top most drawer in chest of drawers unit. Avoid keeping heavy weights on the top drawer to prevent furniture from toppling



Though your sliding wardrobe is equipped with built-in soft close feature, chances of fingers or palm jamming while the door is closing may happen unknowingly



Do not load heavy articles such as suit cases, travel bags, carpets and any unsized items on top of the wardrobe



Remember, your furniture is scratch resistant but not scratch-proof. Do not place any sharp objects on the furniture as it may scratch, chip or dent the surface



Do not expose your furniture to direct sunlight or direct rain as it may decolour and dampen the furniture

**TV UNIT, SHELVING UNIT,
CENTRE TABLE, SIDE TABLE,
NEST OF TABLES, SHOE CABINET**



DO'S



Furniture in any finish must be placed in a clean and dry place



Above articles must be cleaned with a wardrobe manual.



In case of tough stains, please spray water and wipe clean immediately



Always lift and move your furniture articles (in assembled form) with the help of one or two people holding the furniture on either sides



Always ensure the furniture is placed on an even floor



Always clean the tempered glass by spraying water or recommended glass- cleaning solutions. Ensure all water marks are wipe cleaned with soft dry cloth immediately after wet cleaning the glass surface



Keep the doors and drawer fronts closed, when not in use



Always seek professional carpenter's assistance during dismantling and reassembling the furniture

DON'TS



Do not drag the furniture articles on both hard or soft flooring



Do not spray or pour harsh cleaning material directly on the furniture surface



Do not touch or hold your furniture with wet or sweaty palms



Never apply water or any cleaning agent on construction and functional ardwares



Don't employ local carpenters to repair or align functional hardware as it may cause permanent damage to its functionality



Grease in the hardware is meant for its smooth functioning. Do not apply water and try to rub-clean the grease



Shelves in above furniture articles come with a weight-carrying capacity of 5-7 kgs per shelf and all drawers weight-carrying capacity is 7-8 kgs. Do not exceed this rated capacity



Do not drill holes on the furniture by manual means or by using power tools



Remember, your furniture is scratch resistant but not scratch-proof. Do not place any sharp objects on the furniture as it may scratch, chip or dent the surface



Do not expose your furniture to direct sunlight or direct rain as it may decolour and dampen the furniture



Above furniture articles is not meant for sitting. Avoid kids from sitting at all times

MODULAR KITCHEN



DO'S



Wipe/clean your cabinets with a dry cloth.



Use mild cleaning solutions to clean glass shelves and shutters.



For stubborn stains, use cloth dampened with a mild non-alkaline soap. Use another soft cloth to dry the area.



Ensure all doors & drawers are fully closed before you leave the kitchen. Moisture, dust and crawling creatures can penetrate your cabinets anytime.



Periodically, clean all hardware joints, surfaces and the surrounding areas with a clean, soft cloth.



Areas around the sink, dishwasher, oven and baseboards are susceptible to excess moisture; wipe away spills and watermarks as they occur.



In case of any alterations, modifications or repair work, please contact the nearest Home Centre store.

DON'TS



Don't allow water, chemicals, food spills to set on your cabinets.



Don't spray glass cleaner directly onto the glass surface. Spray it on a soft cloth and then wipe the glass.



Never use abrasive cleaners, scouring pads, dish cloths to wipe your cabinet exterior, since they may contain remnants of grease or detergent.



Don't lean or hang on open doors or drawer fronts.



Avoid contact/impact of sharp objects on shutters.



Don't overload the cabinets or exceed the prescribed weight carrying capacity for each cabinet or drawer.



Avoid draping damp or wet dish towels over the door of the sink base. Continuous contact with moisture could cause permanent damage.

TERMS AND CONDITIONS

FURNITURE ("PRODUCTS") TERMS AND CONDITIONS

These terms and conditions shall be applicable to and govern the purchase transaction of 'Home Centre-branded Furniture ("Product") by and between the Customer ("Customer", "You" or "Your") and Lifestyle International Pvt Ltd ("Home Centre", "Us" or "We").

Ordering and Payment

1. Customer shall order for the purchase of Product by making a full payment. Before placing the order, it shall be the customer's responsibility to ensure that the property/premises have adequate access including matching the décor, dimensions, doors, corridors, stairs and corners to ensure proper access to delivery and fitting of the Product prior to placing the Order. Customer may contact the Home Centre for advice, if need be. No exchange, replacement or refund will be provided in such cases.
2. Home Centre may at its sole option and at any time, without any notice, announce seasonal sales or promotional offers. Customer shall not be eligible for any discount or to claim re-billing or offer for the Products purchased prior to the announcement for such seasonal sales or promotional offers.
3. Customer acknowledges that the discount/price/MRP may vary based on various factors including market situations, locations, promotions and seasonal offers, etc.
4. Products purchased must be collected within 20 days from the date and time of billing/invoice. Home Centre shall have the right to charge demurrage and expenses, if delivery is delayed or failed due to any act attributable to the customer. In addition, if there is a delay in collecting or taking delivery of the Products purchased by the customer, Home Centre may at its sole option cancel the sale and resell the same Product to any other customer in order to defray the costs or recover the losses/expenses if any from the customer. Customer agrees to pay the delivery charges for subsequent delivery, if any, costs for which shall solely be determined by Home Centre.
5. Upon written request from the customer, Home Centre may, at the sole discretion, allow storage of the Products at its warehouse, subject to payment of additional warehousing charges to be decided by Home Centre from time to time. However, such storage of the Products shall not be beyond 30 days from the date of billing/invoice.
6. 'Landmark Rewards' points will be awarded only if the registered mobile number or membership number is quoted at the time of billing. No 'Landmark Rewards' points will be awarded for discounted Products and on redemption of Gift Vouchers. All Landmark Rewards' points shall be subject to the terms and conditions of Landmark Rewards' Programme as announced from time to time.
7. All transactions between you and Home Centre in connection with or involving Gift Voucher Promotions of Home Centre, shall be subject to the terms and conditions of the Gift Voucher announced by Home Centre from time to time.
8. The prices and discounts (if any) displayed in the store shall be final. Any price, offers, discounts etc. quoted anywhere else shall not be applicable.
9. In case of payments by Cheque/DD/Card (credit or debit), the Product shall be delivered only upon realisation of the amount.

10. Lay-away Service may be provided by Home Centre at its sole discretion and subject to the following:
- 10.1. Customer make the full payment towards the purchase of the Product,
 - 10.2. Lay-away period shall not exceed the period of 20 days from the date of invoice or payment whichever is earlier,
 - 10.3. Lay-away service shall stand cancelled beyond the aforesaid 20 days' period and Home Centre reserves the right to dispose of the Products in the manner it may deem fit, without any notice or liability.
11. Products covered under the warranty shall be governed by the Terms and Conditions of the Warranty, upon production of valid Original Warranty Card duly signed and stamped.
12. Orders once confirmed shall not be cancelled or altered under any circumstances, whatsoever, except as provided herein.

Delivery

- 1. Where the purchase value or invoice value of the Product is less than Rs. 15,000/- and/or the place of delivery is beyond the jurisdiction of City Municipality or Town Municipality of the respective Home Centre Store, customer shall pay the transportation and delivery charges as specified by Home Centre.
- 2. Delivery shall mean the delivery of the Product at ground level up to the main entrance of the customer address provided in the invoice.
- 3. During the time of billing, delivery date shall be communicated by sending an SMS to the registered mobile number mentioned on the invoice/bill.
- 4. Customer acknowledges that, there shall not be any tele-communication regarding the delivery of the Product from Home Centre.
- 5. Where the customer desires to re-schedule the delivery date or communicate the change in delivery location, customer may intimate the Home Centre at least three business days prior to the date of delivery communicated vide SMS.
- 6. However, acceptance of such re-schedule request or change in delivery location shall be at the sole discretion of the Home Centre and shall be subject to availability of the delivery slots and distance and the terms herein.
- 7. Customer shall provide the copy of identity proof (State or Central government issued) and invoice/bill at the time of taking delivery of the Products.
- 8. Home Centre delivery team shall not dismantle, move or do any kind of modification to any existing furniture or other items at customer's residence or delivery location.
- 9. Customer shall ensure that there are no hindrances/obstacles from any person/authority, whosoever, at the time of delivery and Home Centre team is allowed to access and use service elevators or other facilities in connection with delivery of Products at customer's delivery location.
- 10. Customer undertakes to inform Home Centre about non-availability of elevator or any other factor including society/apartment rules, bye-laws etc. that may cause, hinder or cause obstacle in the delivery of the Products, prior to purchasing the Product or billing/invoice and also agrees to pay such additional delivery and/or labour charges as determined by Home Centre.
- 11. While all care shall be taken by Home Centre in transporting the Products safely, however, Home Centre does not take any responsibility or liability for any damage to the building or any

structure at customer's delivery location.

12. The delivery of the Product to customer location shall be subject to force majeure event, normal transit wear and tear and act beyond the control of Home Centre including traffic, breakdown of vehicle etc. and in such case, Home Centre shall inform the customer and re-schedule the delivery as per availability of slot & date.

13. As per Home Centre's Policy, customer shall not reward or gratify the Home Centre's delivery and assembling team.

14. Customer to ensure that the mobile number given in the invoice is reachable for the Home Centre delivery team to contact for delivery of the Products.

15. Customer shall make himself available to take the delivery of the Products on the scheduled delivery date. In case the customer does not accept the delivery or is not available on the agreed date of delivery, subsequent delivery shall be on chargeable basis and subject to the terms herein. The charges will be as per the rate card informed by Home Centre.

Assembling

1. Assembling will be completed by Home Centre subject to available fitment schedule. Simultaneously upon delivery of the Products, customer shall inspect the Products for any manufacturing defects and acknowledge the receipt of the Products. Except as warranted, Home Centre shall not be responsible for any damage to the Products upon receipt of customer acknowledgement.

2. Post Assembling, the Home Centre team may help in clearing any debris like cartons and packaging material.

3. Upon completion of assembly and assembling of the Products and before Home Centre team departs from the delivery location, customer shall check the defects or damage in the Product and provide acknowledgement to Home Centre.

Exchange and Refund

1. Home Centre may at its sole option exchange the Products, provided the same are returned within 30 days from the date of purchase/invoice, customer submits the original invoice/receipt and are in original packing, unused and saleable condition. Regardless the forgoing, Products that are unpacked and/or installed/affixed shall not be exchanged once the same are sold. If Home Centre agrees for an exchange of the Product, then the credit note shall be issued deducting the delivery charges.

2. Payment shall not be refunded except in the case where Home Centre is unable to repair or replace the defective Products.

3. Refunds (if any) shall be, either, made through cheque or in the form of credit note equivalent to the invoiced value of the Products, after deducting all offer value.

4. All refund shall be made through cheque or credit note will be issued within 30 days from the date of confirmation by Home Centre; or where the refund is in the form of credit note. Such credit note may be redeemed only at Home Centre stores in India within 90 days from the date of issue. No duplicate Credit Note will be issued, if the Original is lost or mutilated or expired.

5. Customer shall not be eligible for any exchange/refund for the Products purchased on 'as is where is' basis or store display Products.

6. Where applicable, refunds, if any, shall be subject to agreement between the Customer and Financier, if any.

Warranty Terms.

1. Warranty for the Products shall be for a period of one year from the date of invoice and ONLY against manufacturing defects in the Products.

2. Home Centre reserves the right to inspect & determine the manufacturing defects in the Products. In case of manufacturing defects in the Products is affirmed, then Home Centre may at its sole discretion, either repair or replace such defective Products. However, such repair or replacement shall be subject to availability of the spares of the Products.

3. Customer acknowledges that repair or rectification of the Product requires considerable time due to non-availability of spare parts, rectification slots of the workers, carpenters etc... The timelines for rectification shall be communicated in advance to the customer and only upon agreement of the customer, Home Centre shall take up/proceed with the rectification process of the Products.

4. The duly filled and stamped warranty card along with the relevant invoice and date has to be produced in order to avail the warranty of the Product.

5. Glass material/items in Products, display Products (last piece), Products purchased on 'as is where is' basis are not covered under warranty and shall not be returned, exchanged or replaced under any circumstance in case it is broken, stained, used or altered.

6. Warranty does not apply for:

6.1. Chrome-plated parts of the furniture,

6.2. The Product which have a natural tendency of deterioration, E.g.: foam or polyfil.

7. The decision of Home Centre regarding the nature of the defect and applicability of warranty shall be final and binding.

8. The warranty shall not apply if the damage or loss to the Product is caused due to factors like:

8.1. Natural wear and tear,

8.2. Improper assembling by the customer other than as provided in the manual,

8.3. Improper or inadequate maintenance of the Product,

8.4. Wrong handling of the Product,

8.5. Any movement whatsoever from the initial location of assembling or delivery,

8.6. Breakage of glass or the Product,

8.7. Pest, termite & fungus infestation,

8.8. Modifications made to the Product, and

8.9. Any misuse or negligent usage as determined by Home Centre,

8.10. The Products subjected to humid conditions or exposed to direct sunlight,

8.11. Rusting and fading due to non-maintenance,

8.12. Assembling done by non-Home Centre assembling team.

9. HOME CENTRE SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE, OR CONSEQUENTIAL LOSS OR DAMAGES AND HOME CENTRE'S MAXIMUM LIABILITY FOR ANY DAMAGE OR LOSS ARISING OUT OF OR RELATED TO THE USE OF THE PRODUCT OR OTHERWISE SHALL BE LIMITED TO THE COST OF PRODUCT.

10. Customer shall not rely on any verbal representation made by any employees or agents of the Home Centre relating to Products or warranty conditions.

11. Except as specified herein, Home Centre does not make any other express or implied warranties and conditions of merchantability and fitness for a particular purpose.
12. Customer shall use the Products in accordance with the user/care instructions provided by Home Centre or as displayed on www.homecentrestores.com. Home Centre shall not be responsible for any loss/damage, whatsoever, or any personal injury caused to a customer or any other person directly or indirectly due to usage or assembling of the Products. Home Centre shall not be responsible for any mishap occurring due to reasons attributable to the customer at the time of delivery or assembling of the Product.
13. The repairs or rectification of the Products shall be subject to the availability of spare parts. Customer also agrees and acknowledges that during the replacement or repairs, the colour, texture and appearance of the spare part of the Product may vary from each model of Product.
14. Upon completion of warranty, Home Centre is not liable to or shall not undertake repairs or rectification work of the Products.
15. Customer agrees and acknowledges that Kurl-on Products purchased by the Customer at Home Centre will be subjected to terms & conditions defined by the manufacturer. Any clarifications, refund, replacement, after sales service or customer support or warranty or repair or any other issues relating to Kurl-on branded Products will be rendered by Kurl-on Enterprise Limited to the Customer. Customer Care number of Kurl-on Enterprise Limited are as below:
Customer care no.: 18004250404
Customer care e-mail: customercare@kurlon.com
Website: www.kurlon.com

Instructions

1. Customer shall ensure that, while the delivery or assembling period, customer himself/herself or someone duly authorised by customer is available.
2. Customer shall ensure the safety of their members while assembling the Products. Home Centre shall not be responsible for any mishap or damage that occurs during assembling of furniture.
3. Customer acknowledges that assembling of Products may create noise and disturbance which cannot be avoided. Customer also acknowledges that the assembling of Products requires power supply to use the drills and other equipment which shall be provided by the customer at their own cost.
4. Customer shall keep the place of assembling of the Product clear from any or all obstacles. The customer should ensure that all his belongings are taken care and the place of assembling is kept free and clear.
5. Customer shall not allow the delivery team of Home Centre within its premises except for delivery/repair of the Products.
6. Customer acknowledges that the Products may be unpacked for random quality check prior to delivery. In such cases, a pre-checked certification shall be pasted on the repacked Products.

Other Terms

1. Home Centre shall not be liable for any failure of or delay in the performance of its obligation hereunder for the period that such failure or delay is due to causes beyond its reasonable control, including but not limited to acts of God, war, strikes or labour disputes, embargoes, government orders or any other force majeure event or acts beyond its control.

2. Both parties acknowledge that each of them is independent entities/person and neither of them shall in any way represent the other as its agent or principal.
3. These terms and conditions represents the current entire understanding between the parties and supersedes all previous arrangements, understandings between the parties in respect of the subject stipulated herein.
4. Notwithstanding anything contrary herein, Home Centre (Lifestyle International Pvt Ltd), reserves the right to alter/modify any terms and conditions at any point of time without any reason or any intimation whatsoever.
5. Customer shall not assign any of its obligations to any other party. No waiver of any right will be deemed effective unless it is made in writing and signed by both Parties.
6. Should any part of these terms or understanding between the parties is held to be invalid, illegal or unenforceable, or partly illegal or partly unenforceable, the legal and enforceable portion shall be enforced to the maximum extent possible.
7. The understanding between the parties shall be governed by laws of India. Any dispute between parties shall be settled solely and exclusively by Bangalore Court at Bangalore, India.

In case of issues relating to the Products, Customer shall intimate the Home Centre Customer Care Team.

Customer Care No.: 1800 212 7500

Email: homecentre.feedback@landmarkgroup.in

Website: www.homecentrestores.com

Acceptance

I have read all the above terms and conditions and agree to abide by them.

Name & Signature

Address

Date

TERMS & CONDITIONS FOR MODULAR KITCHEN

These terms and conditions shall be applicable to & govern the purchase transaction of 'Home Centre branded Modular Kitchen' ("Modular Kitchen") by and between the Customer ("Customer", "You" or "Your") and Lifestyle International Pvt Ltd ("Lifestyle", "Us" or "We").

1. Scope: Lifestyle hereby agrees to sell and Buyer hereby agrees to purchase and provide the necessary financials and infrastructure for buying and installing the Modular Kitchen set (more fully described in enclosed Customer Quotation Form and other support documents) in accordance with and subject to the terms and conditions herein.

2. Order Placement: Customer shall place an order for the purchase of Modular Kitchen set along with detailed requirements. Your signoff on these terms & conditions or project docket or other project-related documents shall be deemed as your confirmed purchase order for the purchase of Modular Kitchen set. Upon receiving such order, Lifestyle shall provide technical design, specification and its scope of work and exclusions (if any) to the Customer for confirmation and Customer shall before signoff on project docket either confirm or suggest changes. Where, Customer requests any changes, Lifestyle shall submit revised technical design, specification and its scope of work and the Customer shall affirm its consent within the aforesaid time. Technical specification as confirmed by Customer may include 3D image and other technical details of the Modular Kitchen. Customer agrees and acknowledges that, 3D image of Modular Kitchen will have certain delimits. Such delimits shall be notified to the Customer by Lifestyle from time to time. Order and Technical Design once placed and confirmed by Customer shall not be cancelled or changed in any condition whatsoever.

3. Delivery & Payments:

3.1. Customer shall make the payments towards the purchase of Modular Kitchen to Lifestyle pursuant to the terms mentioned in Order Form / Quotation Form.

3.2. Orders once placed shall not be cancelled or altered under any circumstances, whatsoever.

3.3. Amount/Advance paid will not be refunded or adjusted under any circumstances, whatsoever.

3.4. Upon written request from the customer, Home Centre may, at the sole discretion, allow storage of the Products at its warehouse, subject to payment of additional warehousing charges to be decided by Home Centre from time to time. However, such storage of the Products shall not be beyond 30 days from the date of billing/invoice.

3.5. Customer shall pay all applicable taxes for the purchase of Modular Kitchen.

3.6. Subject to the terms and conditions herein & payment, Modular Kitchen set will be delivered to Lifestyle's regional warehouse, within 4-5 weeks from the date of payment or project signoff, whichever is later; and thereafter Modular Kitchen will be delivered to the Customer within 3 working days.

4. Installation:

4.1. Site feasibility will be finalised by Lifestyle as per its norms.

4.2. Technical Drawings and Project Docket Signoff, once finalised shall not be altered or modified.

- 4.3. Modular Kitchen shall be installed as per mutually agreed "Technical Drawings" stipulated in Project Docket Signoff.
- 4.4. Installation shall be completed within one week from the installation start date.
- 4.5. Where Customer does not procure and orders the fixing of the granite for Modular Kitchen from Lifestyle, laying of sandwich BWR plywood shall be undertaken by Customer at his/her own cost.
- 4.6. Any excess hardware shall be the property of Lifestyle.
- 4.7. As per Lifestyle's Policy, Customer shall not reward or gratify the Lifestyle's installation team members.
- 4.8. Customer shall, in advance, obtain all necessary and requested permission/approvals/sanctions from society or association of owners or any other appropriate authority, enabling Lifestyle to instal Modular Kitchen and carry out all necessary activities connected therewith.
- 4.9. Customer shall ensure that there are no hindrances/obstacles from any person/authority, whosoever, during the Modular Kitchen installation process carried out by Lifestyle; and Lifestyle team is allowed to access and use service elevators or other facilities at Customer's place.
- 4.10. Where Modular Kitchen set or its materials are damaged during transit, Lifestyle shall replace the damaged parts.
- 4.11. In case of short supply or wrong supply of any specific components, Lifestyle shall replace such components within 2 weeks from the date of identification.
- 4.12. Upon completion of installation of the Modular Kitchen:
- 4.12.1. Only kitchen cabinets shall be cleaned by Lifestyle team and other debris or material or excess scrap material shall be discarded by Customer.
- 4.12.2. Customer shall mandatorily provide duly signed "Project Completion Certificate" with remarks (if any) to Lifestyle.

5. Standard Warranty Terms:

- 5.1. Warranty for the Modular Kitchen set shall be for a period of three years from the date of completion of installation or project completion certificate (whichever is early) and only against manufacturing defects in Modular Kitchen set. Lifestyle reserves the right to determine the manufacturing defects in the Modular Kitchen set. In order to avail the warranty, Customer shall provide duly signed and valid, stamped Original Warranty Card and Invoice. In case of manufacturing defect in the Modular Kitchen set, Lifestyle may at its sole discretion, either repair or replace the spares of the Modular Kitchen set.
- 5.2. Granite countertop being a natural stone product extracted from various quarries across the world occurs naturally with colour, slab or pattern variation. Therefore, there will be natural imperfections. These imperfections are natural as it is the natural state of the stone and are in no way flaws in the material or product. Granite used in the Modular Kitchen set are expressly excluded from the warranty.
- 5.3. Except as expressly stated below, all wooden material used in the Modular Kitchen set are expressly excluded from the warranty. Warranty against the manufacturing defects of the wooden material include exclusively the following:
- 5.3.1. Peeling of foils, laminates
- 5.3.2. Peeling of edge beading

5.3.3. Colour fading of shutter

5.3.4. Gloss of PU and acrylic finish etc.

In addition, the warranty shall not apply to, natural characteristics of wood, issues arising out of normal wear & tear, improper installation or dismantling or improper fixing other than as provided in the manual, improper or inadequate maintenance & usage of the Product/Modular Kitchen set, wrong handling of the Product/Modular Kitchen set, any movement whatsoever from the initial location of installation or delivery, breakage of glass or shelves or shutters or the Product/Modular Kitchen set, fungus infestation, bloating, stains, modifications made to the Product / Modular Kitchen set, any misuse or negligent usage, loss or damage due to fire, smoke, water, lightning, sunlight, weather, rusting, corrosion, theft or explosion, rusting, fading due to non-maintenance; accidental damage or loss or damage caused by a third party, installation done by non-Lifestyle installation team etc.

5.4. All service calls relating to Modular Kitchen shall be made to respective Lifestyle stores "Customer Service Desk" from where the Modular Kitchen was purchased.

5.5. Service call during the warranty period shall be attended based on the available slots from the date of registration of complaint through the Contact Centre.

5.6. Customer agrees and acknowledges that built-in appliances under Modular Kitchen set are of ELICA brand ("Brand") and after sales service, or Customer support or warranty or replacement or repair or any other issues relating to the ELICA Built-In Appliance, will be rendered by the Brand in respective cities.

IMPORTANT For Elica Built-In Appliances: Log on to the following link to "Register the Product purchase for warranty" <http://www.elicaindia.com/help-desk/register-my-Product>

IMPORTANT For Elica Built-In Appliances: Log on to the following link to "Know warranty policy of Product purchased" <http://www.elicaindia.com/help-desk/warranty-policy>

Elica All India Service Telephone Number: 07304260007

5.7. Customer agrees and acknowledges that the stainless steel kitchen sinks or sinks or faucets are of Häfele brand ("Brand"). Warranty against manufacturing defects of such stainless steel kitchen sinks/sinks and faucets of Modular Kitchen set shall be for a period of 2 years from the date of invoice. Any after sales service, and/or Customer support issue, or warranty or replacement or repair or any other issues relating to the said sinks or faucets, will be rendered by the Brand in respective cities.

Customer care number: 18002666667

E-mail: customercare@hafeleindia.com

5.8. Upon completion of the warranty period, Home Centre shall not be obligated to or shall not undertake repairs or rectification work of the Modular Kitchen.

5.9. HOME CENTRE SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE, OR CONSEQUENTIAL LOSS OR DAMAGES AND HOME CENTRE'S MAXIMUM LIABILITY FOR ANY DAMAGE OR LOSS ARISING OUT OF OR RELATED TO THE USE OF THE PRODUCT OR OTHERWISE SHALL BE LIMITED TO THE COST OF PRODUCT. Except as specified herein or elsewhere in the project docket, Lifestyle does not make any other express or implied warranties and conditions of merchantability and fitness for a particular purpose. Customer shall not rely on any oral representation made by any employees or agents of the Lifestyle relating to Modular Kitchen set or any warranty conditions.

6. Covenants by Parties:

6.1. The repairs or rectification of the Modular Kitchen shall be subject to the availability of spare parts. Customer also agrees and acknowledges that during the replacement or repairs, the colour, texture and appearance of the spare part of the Modular Kitchen may vary from each model of Modular Kitchen.

6.2. Customer shall strictly adhere to the Do's and Don'ts relating to Modular Kitchen as intimated by Lifestyle from time to time or as displayed on www.homecentrestores.com or Brand's website or respective vendor's website from time to time.

6.3. Customer shall obtain all necessary, required and applicable permissions/sanctions from its housing society or association of owners or any other appropriate authority for Lifestyle to sell and instal the Modular Kitchen at Customer's place.

6.4. Customer shall notify Lifestyle of any particular features or facts which Customer knows about the property that may cause difficulty or delay in installation of Modular Kitchen than expected.

6.5. Unless Customer notifies otherwise, Lifestyle shall assume that installation of Modular Kitchen, will not contravene any planning conditions or obligations and the walls, floors and premises are sound and fit for installation of Modular Kitchen set.

6.6. Customer shall be responsible for locating any hidden wiring or pipework and Lifestyle shall not be liable for any damage caused by or in connection with any hidden conduits.

6.7. Customer shall be responsible for checking any appliance, accessory or component supplied by Customer is suitable for use. For example, if Customer decided to retain his/her own taps, Customer shall make sure that such taps are compatible with the new Modular Sink and Lifestyle shall not be liable for any loss or damage arising or occurring in this regard.

7. Other Terms:

7.1. Lifestyle shall not be liable for any failure of or delay in the performance of its obligation hereunder for the period that such failure or delay is due to causes beyond its reasonable control, including but not limited to acts of God, war, strikes or labour disputes, embargoes, government orders or any other force majeure event.

7.2. Both parties acknowledge that each of them is independent entities/person and neither of them shall in any way represent the other as its agent or principal.

7.3. These terms and conditions, quotation form and other related documents provided by Lifestyle represents the current entire understanding between the parties and supersedes all previous arrangements, understandings between the parties in respect of the subject stipulated herein.

7.4. Regardless, Lifestyle International Pvt Ltd., reserves the right to alter/modify any terms and conditions at any point of time without any reason or any intimation whatsoever.

7.5. Customer shall not assign any of its obligations to any other party. No waiver of any right will be deemed effective unless it is made in writing and signed by both Parties.

7.6. Should any part of these terms or understanding between the parties is held to be invalid, illegal or unenforceable, or partly illegal or partly unenforceable, the legal and enforceable portion shall be enforced to the maximum extent possible.

7.7. The understanding between the parties shall be governed by laws of India. Any dispute between parties shall be settled solely and exclusively by Bangalore Court at Bangalore, India.

Acceptance

I have read all the above terms and conditions and agree to abide by them

Name & Signature

Address

Date

TERMS & CONDITIONS – CUSTOMIZED FABRIC OF SOFA SET

The sale transaction of "Home Centre - Sofa Set" (having customised fabric as per customer's specification selected one among the catalogue provided by Home Centre "Sofa Set"), between "Lifestyle International Pvt Ltd" ("Home Centre") and "You /Customer" shall be governed by the terms and conditions mentioned hereunder:

1. Customer shall Order for the purchase of Sofa Set along with its detailed specification by making full payment. Upon receiving such Order, Home Centre shall provide its scope of work and exclusions (if any) to Customer.
2. It shall be Customer's responsibility to ensure that the property/premises have adequate access including dimensions, doors, corridors, stairs and corners to ensure proper access to the Sofa Set prior to placing the Order. Customer may contact Home Centre for advice, if need be.
3. As the Sofa Set is "MADE TO ORDER", Order once placed shall not be cancelled. ALL SALES ARE FINAL.
4. Customer shall make 100% payment towards the purchase of the Sofa Set to Home Centre along with Order. Partial payment or payments in instalments shall not be accepted for delivery of the Product. Price shall be inclusive of all applicable taxes. Customer's placement of Order and payment shall be deemed acceptance to the terms and conditions mentioned herein.
5. Subject to the terms and conditions herein, acts beyond the control of Home Centre and force majeure events, Home Centre shall deliver the Sofa Set to Customer at his/her doorstep, within 45 days from the date of realisation of payment.
6. Payment shall not be refunded except in the case where Home Centre is unable to replace such defective Sofa Set. Refunds, if any, shall be subject to agreement between the Customer and Financier where applicable.
7. Refunds, if any, shall be in the form of Credit Note equivalent to the invoiced value of the Sofa Set, after deducting all offer value. Such Credit Note may be redeemed only at Home Centre stores in India within 90 days from the date of issue. No duplicate Credit Note will be issued, if the Original is lost or mutilated.
8. Home Centre shall have the right to charge demurrage and expenses, if delivery is delayed or failed due to any act attributable to Customer. Customer agrees to pay the delivery charges for subsequent delivery, if any, costs for which shall be solely determined by Home Centre.
9. In the event, customer refuses to receive the delivery of the Sofa Set even after expiry of 30 days of being notified by Home Centre, Home Centre reserves the right to cancel the sale and re-sell the Sofa Set to any other customer to defray its cost or recover the losses/expenses if any from the Customer. Upon written request from the customer, Home Centre may, at the sole discretion, allow storage of the Sofa Set at its warehouse, subject to payment of additional warehousing charges to be decided by Home Centre.
10. Customer shall not rely on any oral representation made by any employees or agents of the Home Centre relating to Sofa Set or warranty conditions.
11. Samples of fabric and leather provided by Home Centre in the catalogue stated supra are only for broad indication of the colour, texture and appearance of the fabrics/leathers for each model. Customer agrees and acknowledges that there may be small variations in colour, shades etc. in the fabric and leather.

12. Where required, assembling of the Sofa Set shall be done by Home Centre on the date of delivery. As per Home Centre's Policy, Customer shall not reward or gratify the Home Centre's team members. Any excess materials related to the Sofa Set shall be the exclusive property of Home Centre.

13. 'Landmark Rewards' points will be awarded as per the terms and conditions of the Landmark Reward Programme and only if the registered mobile number or membership number is quoted at the time of billing. No 'Landmark Rewards' points will be awarded for discounted Sofa Set or Sofa Set sold under any scheme or offer.

14. Warranty for the Sofa Set shall be for a period of one year from the date of invoice and only against manufacturing defects in Sofa Set. Home Centre reserves the right to determine the manufacturing defects in the Sofa Set. In order to avail the warranty, Customer shall provide duly signed and valid, stamped Original Warranty Card and Invoice. In case of manufacturing defect in the Sofa Set, Home Centre may at its sole discretion, either repair or replace the Sofa Set. Home Centre would replace the defective Sofa Set within 45 days from the date of affirmation of the defect by it.

15. The warranty shall not apply to natural characteristics of wooden, foam & leather products, natural wear and tear, improper installation by the customer other than as provided in the manual, improper or inadequate maintenance of the Product, wrong handling of the Product, any movement whatsoever from the initial location of installation or delivery, breakage of glass or the Product, pest, termite & fungus infestation, modifications made to the Product, any misuse or negligent usage, loss or damage due to fire, smoke, water, lightning, sunlight, weather, rusting, corrosion, theft or explosion, rusting, sagging, fading due to non-maintenance; accidental damage or loss or damage caused by a third party, assembling done by non-Home Centre assembling/installation team etc...

16. Except as specified herein, Home Centre does not make any other express or implied warranties and conditions of merchantability and fitness for a particular purpose.

17. Upon completion of the warranty period, Home Centre shall not be obligated to or shall not undertake repairs or rectification work of the Sofa Set.

18. Customer shall use the Sofa Set in accordance with the user/care instructions provided by Home Centre.

19. Repair Service:

a. During Warranty Period: Where the Sofa Set is damaged during warranty period, an expert from Home Centre will be sent to determine the damage and decide whether it has to be repaired or replaced. Repairs and spare part charges ("Charges") shall be applicable if the nature of damage is not covered under warranty.

b. After Warranty Period: Where the Sofa Set is damaged after the expiry of warranty period, upon written request of customer, an expert from Home Centre may be sent to determine the damage and repair. Repairs and spare part charges ("Charges") as determined by Home Centre shall be applicable.

c. Repair work shall commence upon receipt of the Charges in full. Home Centre may at its sole discretion either repair the Sofa Set at the customer location or at its warehouse/service centre. Tentative timelines for completion of the time shall be intimated to customer by call or by email

and in case of changes in the timelines, Home Centre shall intimate the revised timelines accordingly. Home Centre shall not be liable in any manner for any delay in providing the repair services. Customer acknowledges that the repaired Sofa Set shall not be the same as original. Warranty of any nature shall not be applicable for the repair parts.

d. The repairs or rectification of the Sofa Sets shall be subject to the availability of spare parts. Customer also agrees and acknowledges that during the replacement or repairs, the colour, texture and appearance of the spare part of the Sofa Set may vary from each model of Sofa Set.

20. Every effort will be made to match the colours and finishes of the Sofa Set. Notwithstanding this, all Sofa Set are purchased and supplied, on the understanding that there may be slight dye, shade and grain variations, particularly with natural Products such as wood and leather. Sofa Set(s) are made from natural wood and accordingly appearances may vary. Leather Products are made from quality hides and may not be uniform in colour or texture and will show natural marks and scars and variance. Colours may also change with age and exposure to sun and other climatic conditions. These shall not be considered defect of any nature but natural property of wood & leather.

21. HOME CENTRE SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE, OR CONSEQUENTIAL LOSS OR DAMAGES AND HOME CENTRE'S MAXIMUM LIABILITY FOR ANY DAMAGE OR LOSS ARISING OUT OF OR RELATED TO THE USE OF THE PRODUCT OR OTHERWISE SHALL BE LIMITED TO THE COST OF PRODUCT.

22. Customer shall not rely on any oral representation made by any employees or agents of the Home Centre relating to Products or warranty conditions.

23. Home Centre shall not be liable for any failure of or delay in the performance of its obligation hereunder for the period that such failure or delay is due to causes beyond its reasonable control, including but not limited to acts of God, war, strikes or labour disputes, embargoes, government orders or any other force majeure event.

24. These terms and conditions and its other related document provided by Home Centre represents the current entire understanding between the parties and supersedes all previous arrangements, understandings between the parties in respect of the subject stipulated herein.

25. Regardless, Home Centre reserves the right to alter/modify any terms and conditions at any point of time without any reason or any intimation whatsoever.

26. If there is any inconsistency between these terms and conditions and the terms and conditions of any Order/invoice/other documents, the terms and conditions stipulated herein shall prevail at all times.

27. The understanding between the parties shall be governed by laws of India. Any dispute between parties shall be subject to exclusive jurisdiction of courts in Bangalore.

Acceptance

I have read all the above terms and conditions and agree to abide by them.

Name & Signature

Address

Date



FURNITURE • MODULAR KITCHEN • FURNISHING • HOMEWARE

BANGALORE: 3rd Floor, Adarsh Opus, Richmond Road.; 2nd Floor, Oasis Centre, Koramangala; Mantri Square, Malleshwaram; Phoenix Market City, Mahadevpura; CALICUT: Thondayad Bypass, HiLite Mall; COCHIN: Oasis Centre (Grand Mall), Service Road, Edappally Junction; CHENNAI: TTK Road, Alwarpet; Express Avenue, Royapettah; Chennai Citi Centre, 2nd Floor, R K Salai, Mylapore, COIMBATORE: Brookefields Mall, Krishnasamy Road; DELHI: Pacific Mall, Khayala Crossing; Ambience Mall, 3rd floor, Vasant Kunj; GURGAON: DLF City Centre, M.G. Road; HYDERABAD: 2nd Floor, Oasis Centre, Begumpet ; Inorbit Mall, Cyberabad; My home, Kundanbagh, Begumpet; KOLKATA: 2nd floor, Axis Mall Action Area 1C, New Town; MANGALORE: City Centre, K S Rao Road; MOHALI: North Country Mall, NH-21, Mohali - Kharar Road; MUMBAI: Oberoi Mall, Goregaon (E); R-City Mall, L B S Marg, Ghatkopar (W); Viviana Mall, Near Eastern Express Highway - Thane (W); NOIDA: Lower Ground, The Great India Place; Lower Ground, DLF Mall of india; PUNE: Opp. Poona Club, Above Lifestyle, Bund Garden Road; Lower Ground, Phoenix Market City, Nagar Road; VIJAYAWADA: 2nd Floor, Oasis Mall, M.G. Road. TOLL FREE NUMBER : 1800 212 7500

CORPORATE OFFICE:

Home Centre, 77° Town Centre, Building No.3, West Wing, Off Old Airport Road, Yemlur P.O.
Bangalore - 560 037

www.homecentrestores.com



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